

UST ServiceNow Practice

Health Check:

New
ServiceNow
Deployment

servicenow
Partner

Elite



U
S T

Health Check: New ServiceNow Deployment

Maximizing the value from your ServiceNow deployment

You've taken that all-important first step to transforming your business with Digital Workflows. You've chosen and implemented ServiceNow, but now you want to ensure that your organization can take full advantage of the NOW Platform Capabilities and get proactive insights for improving adoption, expert guidance, and data-driven recommendations. Still, you don't want to waste time hiring in a market hoping you get the right people. You need the right people now.

UST's ServiceNow Practice can help you maximize your ROI on the NOW platform, and leverage one of the most powerful tools modern enterprises employ to operate faster and be more scalable. With a UST ServiceNow Health Check, customers receive a process and system review from our global team of professionals. Our benchmarking, utilization, and self-service adoption reports will help you maximize the organizational benefit of the NOW Platform. Accelerate your digital transformation with our best practices gap analysis that identifies pain points and provides prescriptive recommendations to solve them.

Leverage UST ServiceNow expertise to ensure that this foundational platform connects people, functions, and systems across your organization most effectively and efficiently as possible.

Accelerate Digital Transformation and realize Value with UST, a ServiceNow Elite Partner.

What we do



End-to-end process/system review

Interviews with key stakeholders to Gain insight into your business context, the drivers, and strategic goals



Data Analysis

In-depth data analysis of the incidents, problems, requests, and the meta data of the other key entities in ServiceNow



Solution ideation & identification

Based on the analysis and insights drawn, we ideate on the pain-points and problem statements uncovered and provide solutions

What you get



Defined opportunities to Maximize the ROI on the NOW platform by applying the "AAA" framework: Adoption, Absorption and Automation



Benchmark Report
Usage Report
Instance Health Report
Self Service Adoption Report
Root cause analysis report



Prescriptive recommendations and action plan customized to your ServiceNow program

Our ServiceNow expertise and knowledge is why UST is a proud Elite Partner. We have significant experience and a clear methodology that enables us to deliver value quickly to our esteemed customers.

servicenow
Partner

Elite